



LIVE EVENTS & TRAININGS

The MDPCP Learning System provides a variety of free learning resources including live events, on-demand videos, and practice coaching. We are here to support your team. Please reach out to the MDH Program Management Office at mdh.gcmodel@maryland.gov.







Comprehensiveness & Coordination



Beneficiary & Caregiver Experience



Planned Care for Health Outcomes

Join the MDPCP for a whole new suite of event formats this year!



Workshop*



Webinar



Roundtable*



Training



Meeting



Office Hour



Affinity Group





Networking





Conference

*denotes a new event type (head to the last page for additional information about these event types)

Long-Span Events

EVENT NAME

FORMAT

DATE/TIME

DESCRIPTION

BEST FOR

REGISTRATION (PLATFORM)

COVID-19 **UPDATES**



Wednesdays (5 - 6:30 PM)

The MDPCP PMO is continuing to host regular webinars for all Maryland healthcare providers to provide relevant COVID-19 updates.

All roles; all practices; all CTOs; all Maryland providers

Check our website (GoTo Webinar)

MARCH MADNESS TRAINING SERIES



TBA

This virtual series will span Mar -Jun and training topics will include: DPP/DSMES, Health IT, Oral Health, Cultural Competence, Referrals, etc.

All roles; all practices; all CTOs; áll Maryland providers

TBA



Q1 2022 Learning

EVENT NAME

CMMI OFFICE HOUR FOR PRACTICES & CTOS



FORMAT DATE/TIME

Tues, 01/11 (12 - 1 PM)

DESCRIPTION

Practices and CTOs-- please attend this office hour to ask CMMI questions. Other relevant topics will be reviewed.

BEST FOR

All roles; all practices; all CTOs

REGISTRATION (PLATFORM)

Register (Adobe Connect)

HEART
PAYMENT: THE
FIVE WS



Thurs, 01/27 (5 - 6 PM)

This webinar will provide guidance around the five Ws (Who, What, When, Where, Why) of the HEART payment and review the Playbook.

All roles; all practices; all CTOs

Register (GoogleMeet)

PROVIDER
EMPOWERMENT
MINI SERIES



Thurs, 02/10 (5 - 6 PM)

This virtual series will empower care providers with tools and knowledge to conquer provider burnout. Hear from your peers!

All providers, all practice staff; all CTOs

Register (GoogleMeet)

CRISP OPEN OFFICE HOUR



Tues, 02/22 (12 - 1 PM) Join us for a brief highlight on a CRISP feature followed by an open office hour with CRISP for any questions you may have about ULP/CRS.

All roles; all practices; CRISP users

Register (GoogleMeet)

NETWORKING IN PRIMARY CARE



Thurs, 02/24 (5- 6 PM) Please join us for networking for primary care professionals in Maryland, with breakout rooms and interactive discussions.

All roles; all practices in Maryland

Register (TBD)

"STATE OF THE MDPCP" ALL-PRACTICE CALL



Fri, 03/04 (12 - 1 PM) Please join the MDPCP PMO in an all-practice and all-CTO call to review the state of the Maryland Primary Care Program.

All roles; all practices; all CTOs Register (GoTo Webinar)

CARE MANAGER
AFFINITY
GROUP



Tues, 03/08 (12 - 1 PM) Please join us for a discussion with Care Management staff from practices throughout MDPCP.

This quarter's topic: TBD

Care Managers, Care Coordinators, CHWs

Register (GoogleMeet)

FOCUSED REGIONAL CARE WORKSHOP



Thurs, 03/24 (5 - 6 PM) Join us for a game-based series: a Focused Regional Care Workshop! Bust out of this escape room by working through a case study focused on the UTI PQI. All roles; Central region practices only

Register (GoogleMeet)

HOLD: MARCH MADNESS TRAINING SERIES



Date/Time TBA This virtual series will span Mar -Jun and training topics will include: DPP/DSMES, Health IT, Oral Health, Cultural Competence, Referrals, etc.

All roles; all practices; all CTOs

TBA



Q2 2022 Learning

EVENT NAME

CMMI OFFICE HOUR FOR PRACTICES & CTOS



FORMAT DATE/TIME

Date TBD (12 - 1 PM)

DESCRIPTION

Practices and CTOs-- please attend this office hour to ask CMMI questions. Other relevant topics will be reviewed.

BEST FOR

All roles; all practices; all CTOs REGISTRATION (PLATFORM)

Register (GoTo Webinar)

REGIONAL FISHBOWL



Thurs, 04/07 (12 - 1 PM) Join our first-ever fishbowl, serving as a practice pulse-check. Discuss relevant MDPCP goingson with peers in your region. More info to come.

All roles; all practices in Maryland

Register (GoogleMeet)

SAY WHAT, SAY WHO? SIHIS!



Tues, 04/26 (5 - 6 PM) The goal of this webinar is to understand the SIHIS and how primary care practices can align with SIHIS goals.

All roles; all practices; all CTOs

Register (GoogleMeet)

PROVIDER
EMPOWERMENT
MINI SERIES



Thurs, 05/12 (5 - 6 PM) This virtual series will empower care providers with tools and knowledge to conquer [topic TBD]. Hear from your peers!

All providers, all practice staff; all CTOs

Register (GoogleMeet)

CRISP OPEN OFFICE HOUR



Tues, 05/24 (12 - 1 PM)

Join us for a brief highlight on a CRISP feature followed by an open office hour with CRISP for any questions you may have about ULP/CRS.

All roles; all practices; CRISP users

Register (GoogleMeet)

CARE MANAGER
AFFINITY
GROUP



Tues, 06/07 (12 - 1 PM)

Please join us for a discussion with Care Management staff from practices throughout MDPCP.

This quarter's topic: TBD

Care Managers, Care Coordinators, CHWs

Register (GoogleMeet)

FOCUSED REGIONAL CARE WORKSHOP



Thurs, 06/16 (5 - 6 PM)

Join us for a game-based series: a Focused Regional Care Workshop! Bust out of this escape room by working through a case study focused on the UTI POI.

All roles; Capital region practices only

Register (GoogleMeet)

PROVIDER LEADERSHIP ACADEMY



Sat, 06/11 Time TBA Join us for a half-day training program designed for provider leaders at Maryland's primary care practices. Network, learn, and more!

All primary care providers; all practices

In-person (TBA)



Q3 2022 Learning

EVENT NAME

CMMI OFFICE HOUR FOR PRACTICES & CTOS



FORMAT

DATE/TIME

Date TBD (12 - 1 PM) **DESCRIPTION**

Practices and CTOs-- please attend this office hour to ask CMMI questions. Other relevant topics will be reviewed. **BEST FOR**

All roles; all practices; all CTOs REGISTRATION (PLATFORM)

Register (GoogleMeet)

END-OF-LIFE PANEL



Tues, 07/19 (5 - 6 PM)

This event features expert panelists and aims to connect Maryland primary care providers with local hospice/palliative care organizations

All roles; all practice staff; all CTOs

Register (GoogleMeet)

HEART
PAYMENT:
BEST
PRACTICES



Tues, 08/01 (5 - 6 PM) The HEART Payment Series continues with a roundtable that will focus on discussing best practices around the HEART payment.

All providers, all practice staff; all CTOs

Register (GoogleMeet)

CRISP OPEN OFFICE HOUR



Tues, 08/16 (12 - 1 PM)

Join us for a brief highlight on a CRISP feature followed by an open office hour with CRISP for any questions you may have about ULP/CRS.

All roles; all practices; CRISP users

Register (GoogleMeet)

"STATE OF THE MDPCP" ALL-PRACTICE CALL



Fri, 09/09 (12 - 1 PM) Please join the MDPCP PMO in an all-practice and all-CTO call to review the state of the Maryland Primary Care Program.

All roles; all practices; all CTOs Register (GoTo Webinar)

CARE MANAGER
AFFINITY
GROUP



Tues, 09/13 (12 - 1 PM) Please join us for a discussion with Care Management staff from practices throughout MDPCP.

This quarter's topic: TBD

Care Managers, Care Coordinators, CHWs

Register (GoogleMeet)

FOCUSED REGIONAL CARE WORKSHOP



Thurs, 09/29 (5 - 6 PM) Join us for a game-based series: a Focused Regional Care Workshop! Bust out of this escape room by working through a case study focused on the UTI PQI.

All roles; Eastern Shore/Western region practices only

Register (GoogleMeet)

STAFF TRAINING ACADEMY



Sat, 09/24 Time TBA A comprehensive, hands-on, interactive, one-day training program to enhance the practice staff's expertise with the functions of advanced primary care.

All practice staff

In-person (TBA)



Q4 2022 Learning

EVENT NAME

CMMI OFFICE HOUR FOR PRACTICES & CTOS



FORMAT

Date TBD (12 - 1 PM)

DATE/TIME

DESCRIPTION

Practices and CTOs-- please attend this office hour to ask CMMI questions. Other relevant topics will be reviewed.

BEST FOR

All roles; all practices; all CTOs

REGISTRATION (PLATFORM)

Register (GoogleMeet)

2023 ECOMS OVERVIEW (FT. 2022 REPORTING)



Thurs, 10/13 (5 - 6 PM) Please join us for a discussion for an overview of the MDPCP electronic Clinical Quality Measures (eCQMs) for PY23 and a review of 2022 reporting.

All roles; all practices; all CTOs

Register (GoTo Webinar)

FOCUSED REGIONAL CARE WORKSHOP



Tues, 10/25 (5 - 6 PM) Join us for a game-based series: a Focused Regional Care Workshop! Bust out of this escape room by working through a case study focused on the UTI PQI.

All roles; Southern region practices only

Register (GoogleMeet)

CRISP OPEN OFFICE HOUR



Tues, 11/15 (12 - 1 PM) Join us for a brief highlight on a CRISP feature followed by an open office hour with CRISP for any questions you may have about ULP/CRS.

All roles; all practices; CRISP users

Register (GoogleMeet)

NETWORKING IN PRIMARY CARE



Date TBD (5- 6 PM) Please join us for networking for primary care professionals in Maryland, with breakout rooms and interactive discussions.

All roles; all practices in Maryland

Register (TBD)

CARE MANAGER
AFFINITY
GROUP



Tues, 12/06 (12 - 1 PM) Please join us for a discussion with Care Management staff from practices throughout MDPCP.

This quarter's topic: TBD

Care Managers, Care Coordinators, CHWs

Register (GoogleMeet)

HEART PAYMENT: LESSONS LEARNED



Thurs, 12/15 (5 - 6 PM) Join us for the final installment of the HEART Payment Series to reflect on lessons learned in this fishbowl event format.

All roles; all practices; all CTOs

Register (GoogleMeet)

MD ANNUAL PRIMARY CARE CONFERENCE



Date/Time TBA A culminating event where primary care providers will present their findings and share their lessons in primary care.

All involved in primary care

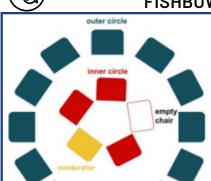
In-person (TBA)





Additional Information

New event formats and associated descriptions are below.



FISHBOWL

A fishbowl is structured with an inner circle (the fishbowl) and an outer circle. The participants in the fishbowl actively participate in the ongoing discussion while the participants in the outer circle listen to the ideas and observe.

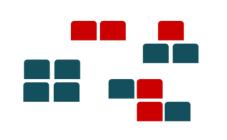
Helpful for large groups and allows all attendees to participate in conversation.



WORKSHOP

A workshop is a place for discussion and problemsolving.

Our Focused Regional Care Workshops will be hands-on, game-based events led by practice coaches (each region will be led by the respective practice coach).





ROUNDTABLE



A roundtable is an organized conversation focused on the exploration of one specific topic. Usually, at a roundtable, participants are placed on equal footing in their contribution to the conversation.

A roundtable has an informal moderator to "chair" the event.



PANEL DISCUSSION

A panel discussion is centered around a specific topic featuring a selected group of experts who share their experiences and perspectives.

Typically facilitated by a moderator who guides the panel and audience through the event for an engaging discussion.

